

Sept. 11, 2020

Dear Students,

Four weeks into the fall semester, I write to check in with you. I know the semester is not as we'd all hoped it would be, but I can tell that our students, faculty and staff are intensely busy and productive. The measures we have put in place in the face of the pandemic this fall—to optimize your classroom experience; open Dineen Hall; and ensure efficient, accessible, and responsive communication channels—are working.

We continue to trouble shoot issues as they come up, and your feedback has been enormously important. Continuous improvement is the hallmark of any successful organization, and your input is an integral part of that process. Thank you.

Today, I invite you to complete a survey [*individual link sent to your email*] to let us know about your experience in our classrooms from a technological perspective, focusing on your ability to engage remotely. Please complete this survey by September 18. We want to gather your feedback as early as possible in the semester so that we can implement remedial solutions or refinements as needed to rapidly improve your experience overall.

An important aspect of our redundancy measures has been the hiring and deployment of classroom assistant. If you are interested in serving as a classroom assistant, please contact Assistant Dean [Heidi Hart-Gorman](#).

Also, as the semester continues, please share any technology-related concerns, issues or feedback about your student experience by emailing us at [LawHelp@law.syr.edu](mailto:LawHelp@law.syr.edu). You may also continue to use our [lawpreparedness@law.syr.edu](mailto:lawpreparedness@law.syr.edu) address.

Stay well, stay strong. Together, we are resilient.

Best regards,

**Craig M. Boise**

Dean and Professor | College of Law