Nov. 17, 2020

Dear Students:

Thank you for attending our Fall 2020 exam training session.

As mentioned during our trainings, all of our exams will be administered remotely this Fall using Examplify as our software platform. Unless and until you download Examplify, you will not be able to access and complete your exams. The sooner you download the software the better. Please refer to the Examplify instructional guide for steps to install. If you have previously installed Examplify, you will be required to update the software prior to the exam period.

Mac users: an email from us last week warned against updating your operating system, as the update would cause an incompatibility with Examplify. Examsoft (Examplify's developer) has now released an update to the software, which is compatible with the latest MacOS update (11.0.1, Big Sur). However, Apple has also recently released a new series of laptops, which employ an "M1" or "Apple Silicon" processor. These devices are not compatible with Examplify at this time. Please do not purchase a new Apple laptop with the expectation of using it for Fall 2020 exams.

As promised, the exam schedule has been updated to reflect which of this Fall's exam will require proctoring. Please consult the exam schedule as soon as possible. If any of your exams require proctoring, you must download the Proctortrack software and proceed with the onboarding process as soon as you are able to do so. Please refer to the Proctortrack instructional guide attached to this message for steps to install.

This week, you'll receive an invitation to confirm that you have downloaded the Examplify software and (as applicable) the Proctortrack software, and have reviewed the exam rules. You are required to review and submit the confirmation form. Failure to download the programs and complete the onboarding processes may result in a failing grade and Code of Conduct referral. Of course, please email lawhelp@law.syr.edu if you have any questions during your downloading sessions.

Please remember to visit our law preparedness pages on the Fall 2020 Exams and End of Semester Protocols. There, you will find the answers to your frequently asked questions, including the Proctortrack configuration settings, such as the behaviors that will be flagged, and those that will not be flagged. As a reminder, if a flag should be raised during your exam, our presumption remains that our students are not cheating, nor are you willfully accessing resources or engaging in behaviors that are not permitted during the virtual exams sessions.

We wish you success in your exams!

Sally M. Greene   Registrar